



Charles D. Baker, Governor  
Karyn E. Polito, Lieutenant Governor  
Stephanie Pollack, MassDOT Secretary & CEO  
Steve Poftak, General Manager



**Fiscal and Management Control Board  
Transportation Board Room  
10 Park Plaza  
March 25, 2019 #162  
11:00 a.m.  
*MEETING MINUTES***

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**Present:** Chair Joseph Aiello, Director Monica Tibbits-Nutt, Director Brian Lang and Director Brian Shortsleeve (departed at 1:49 p.m.)

**Quorum Present:** Yes

**Others Present:** Secretary Stephanie Pollack, General Manager Steve Poftak, Jeff Gonneville, Nathan Peyton, Owen Kane, Marie Breen, Michelle Kalowski, Kat Benesh, Scott Hamwey, Erik Stoothoff and Jeff Cook

At the call of Chairman Aiello, a meeting of the Fiscal and Management Control Board (Board) was called to order at 11:05 a.m. at the State Transportation Building, Transportation Board Room, 10 Park Plaza, Boston, Massachusetts.

Massachusetts Bay Transportation Authority

Ten Park Plaza, Boston, MA 02116

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Chair Aiello opened up the public comment period for items appearing on the agenda.

The first speaker was Garrett Wollman who commented on the bus network redesign.

Next, Louise Baxter from TRU commented on bus service and bus schedules.

Next, Marilyn McNabb commented on The RIDE's centralized call center and a need for a backup communications plan.

Next, six individuals with assistance through a Chinese translator, commented on the No. 93 bus service in Charlestown and requested extending the service to Chinatown, better bus shelters with covers, and more consistent service. A petition was submitted on behalf of 38 Charlestown residents from the Chinese community.

Lastly, (name inaudible) commented on commuter rail service and electric buses.

The public comment period concluded at 11:34 a.m.

Next, was the approval of the minutes of the March 11, 2019 meeting.

**On motion duly made and seconded, it was;**

**VOTED: to approve the minutes of March 11, 2019.**

Chair Aiello continued with the agenda and called upon General Manager Steve Poftak to present the Report of the General Manager, Agenda Item D. Mr. Poftak discussed the 42<sup>nd</sup> Municipal Police Officers graduating class and the role and the significance of the MBTA's Police Academy, as set forth in the attached document labeled, "General Manager Remarks, March 25, 2019." The General Manager noted there were eight Transit Police graduating from the class.

Director Tibbits-Nutt requested a follow-up discussion on the issues raised by the individuals who commented on the No. 93 bus service during the public comment period.

Next, Chair Aiello called upon Deputy General Manager Jeffrey Gonneville to present Agenda Item E, the Report from the Deputy General Manager. Mr. Gonneville provided an update on the delivery and production schedule of the new Orange Line cars, noting there would be another delay in the full rollout of the vehicles due to a glitch in the software being developed for the signal system by the contractor. Mr. Gonneville said the software would allow the transit system to automatically detect any equipment failure requiring a shutdown of train service, as set forth in the attached document labeled, "Deputy GM Remarks, March 25, 2019." Discussion ensued.

Chairman Aiello next called upon Nathan Peyton, MassDOT's Deputy Chief of Staff Nathan Peyton to present Agenda Item F, the FMCB Calendar. Mr. Peyton

reviewed upcoming agenda items with the Board, as set forth in the attached document labeled, "FMCB Public Schedule, March 25, 2019." Discussion ensued.

Chair Aiello noted that Agenda Item G, the Red and Orange Line Update was a written submittal and included in their Board materials.

Next, the Chair called upon Mr. Gonneville to present Agenda Item H, a discussion on station brightening. General Manager Poftak prefaced the presentation noting he wanted to aggressively do a spring-cleaning on the system, especially after receiving feedback from the fare proposal meetings on this issue. He asked Deputy Manager Gonneville to continue with the "Spring/Summer brightening program" that would begin on April 1 in high volume stations and busways and would bridge the gap between regular maintenance and the additional needs of stations and busways. Mr. Gonneville continued discussing Phase 1 that would focus on making stations cleaner and smelling better, look brighter and revitalized. Mr. Gonneville concluded with an overview of the budget costs, anticipated schedule and next steps, as set forth in the attached document labeled, "Station Brightening, March 25, 2019." Discussion ensued.

Chairman Aiello next called upon Kat Benesh, Chief of Operations Strategy, Policy & Oversight to present Agenda item I, an update on the Better Bus Project. Ms. Benesh provided a summary of the public engagement process for near-term proposals. Ms. Benesh noted that staff was currently reviewing all feedback received and developing recommendations on which proposals would be implemented based

on the feedback and equity analysis. Ms. Benesh noted the goal of this meeting was to review preliminary feedback with the Board in anticipation of an early April vote on the near-term proposals, as set forth in the attached document labeled, "Better Bus Project Update, March 25, 2019." Deputy General Manager Gonneville contributed to the presentation, and discussion ensued.

The Board agreed to meet individually with staff to review analysis of each bus route and potential changes, and requested Ms. Benesh return to the Board with an analysis of the No. 93 bus running from Charlestown to Haymarket.

Next, Chair Aiello called upon Scott Hamwey, Manager of Long-Range Planning to present Agenda Item J, an update on Bus Network Redesign. Mr. Hamwey discussed the present bus network redesign approach noting the two years of work by the Better Bus Project would be integrated with ongoing work to improve existing service and pilot modified/new service to better serve the needs of the region and increase ridership. Mr. Hamwey discussed goals based on equity, economy and the environment, the work done to date and conceptual framework, as set forth in the attached document labeled, "Bus Network Redesign Update, March 25, 2019." Discussion ensued. Chair Aiello asked Mr. Hamwey to return to the Board with an in-depth analysis of an Electric Bus Fleet and requested time for the Board to review the proposed network level goals presented.

Next, Vice-Chair Tibbits-Nutt skipped to Agenda Item L and asked Erik Stoothoff, Deputy Chief Operating Officer of Infrastructure to discuss Bus

Maintenance Facilities Part 2. Mr. Stoothoff noted this was the second in a series of presentations on the modernization of bus maintenance facilities and provided a recap of Part 1 presented at the March 4, 2019 meeting. Mr. Stoothoff continued to discuss on-going and completed facility improvements and near term facility improvements. He continued to discuss the modernization strategy to develop a sequence of investments to address the needs and again stressed the most urgent needs were the replacement of the Albany Street and Quincy Garages, as set forth in the attached document labeled, “Bus Facilities Modernization Program, Part 2 – Strategy and Immediate Plans, March 25, 2019.” Discussion ensued, and Secretary Pollack requested an update on all of the Silver Line. .

Lastly, Chair Aiello called on Jeff Cook, Chief Procurement and Contract Administration Officer to present Agenda Item K, an update on warehousing and logistics. Mr. Cook provided an overview of the Mancon contract, the outsourced inventory management system. Mr. Cook said Mancon had successfully opened a new warehouse in Stoughton and closed the MBTA warehouses in Everett and Charlestown. Mr. Cook continued to discuss the successes of the contract and noted bus and rail maintenance was better with overnight part deliveries, emergency deliveries and inventory accuracy. Mr. Cook discussed contractual KPI performance measurement and accountability and concluded with a financial analysis, as set forth in the attached document labeled, “Warehousing and Logistics Update, March 25, 2019.” Discussion ensued.

Chairman Aiello announced the Board would not be going into executive session.

**On motion duly made seconded, it was:**

**VOTED: to adjourn at 1:55 p.m.**

**Documents relied upon for this meeting:**

- Minutes of March 11, 2019
- General Manager Remarks, March 25, 2019
- Deputy GM Remarks, March 25, 2019
- FMCB Public Schedule, March 25, 2019
- Red Line/Orange Line Improvement Program Update, March 25, 2019
- Station Brightening, March 25, 2019
- Better Bus Project Update, March 25, 2019
- Bus Network Redesign Update, March 25, 2019
- Bus Facilities Modernization Program, Part 2 – Strategy and Immediate Plans, March 25, 2019
- Warehousing and Logistics Update, March 25, 2019