

GM Report to the Board

Phil Eng, MBTA General Manager and CEO January 25, 2023

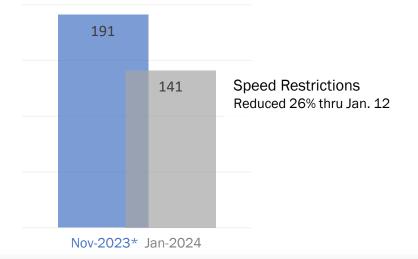
RESTORE INFRASTRUCTURE

Track Improvement Program

Eliminate all speed restrictions* and make State-of-Good-Repair improvements within the ROW to increase safety, speed and reliability.



GL Boylston Diversion January 4, 2024

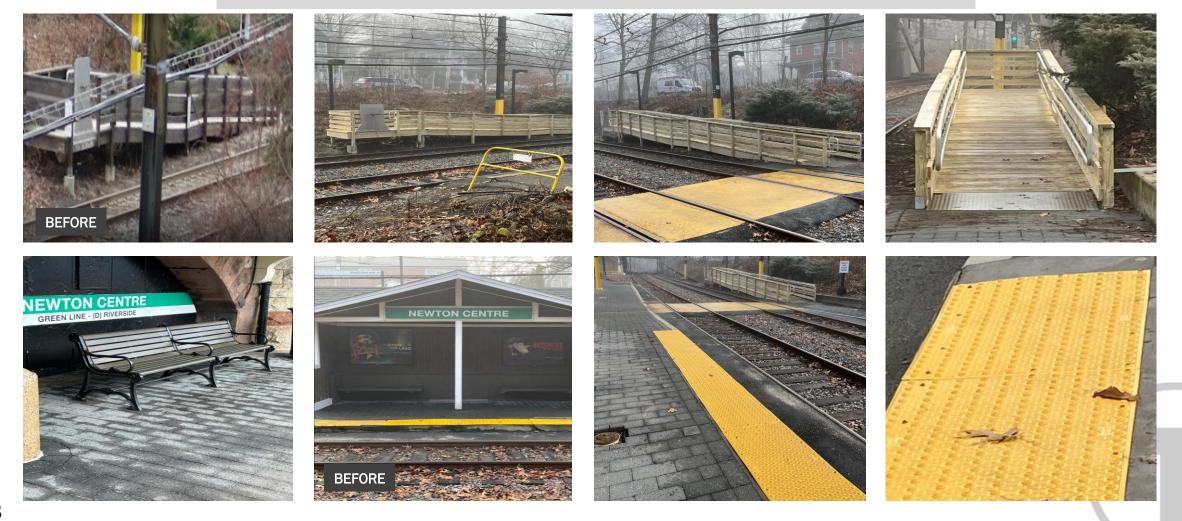




GL Boylston to Park January 3, 2024

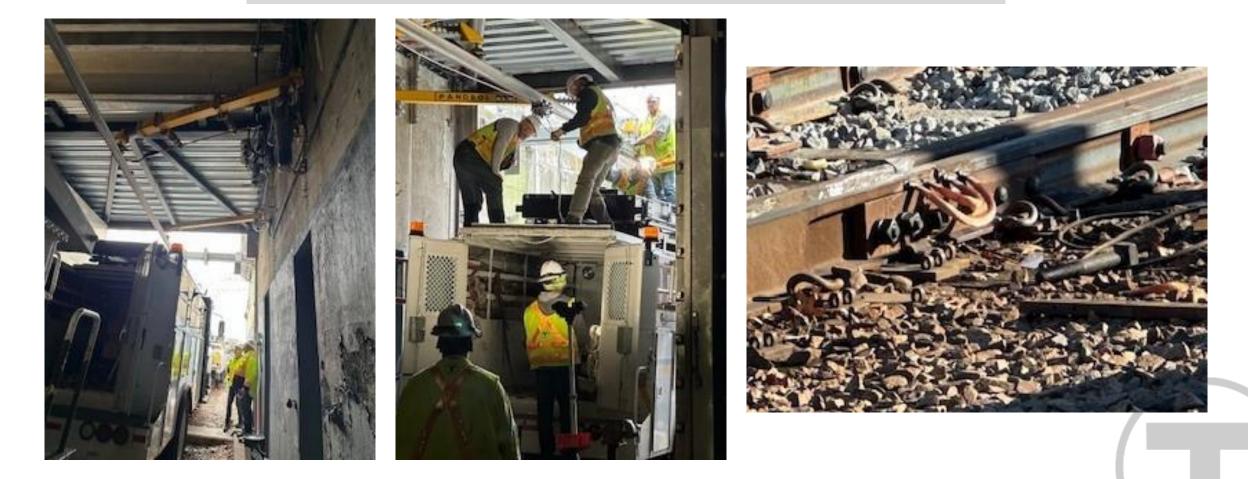
GL D Branch Diversion: Newton Centre

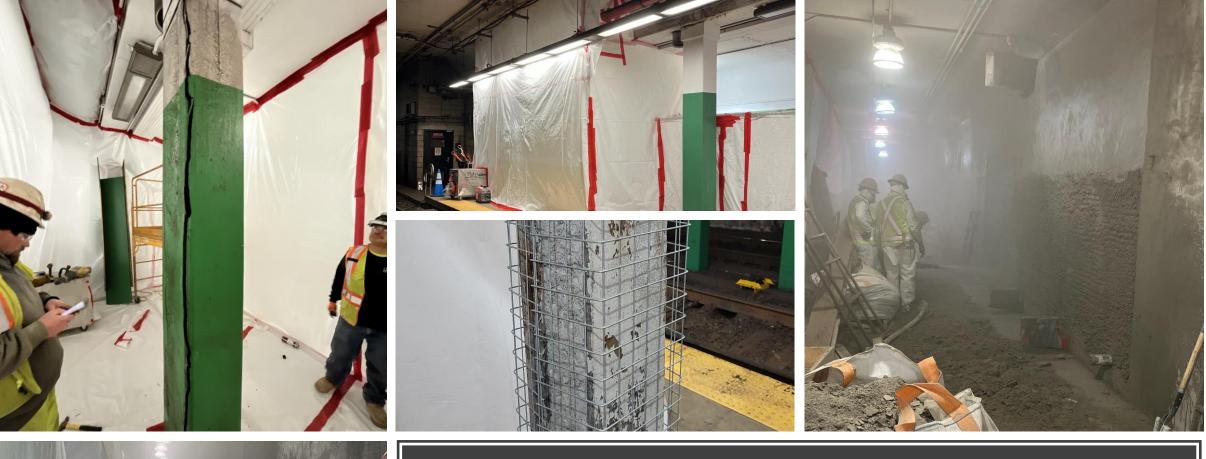
Upgraded access ramps, platforms and walkways



GL D Branch Diversion: Fenway

Power Work



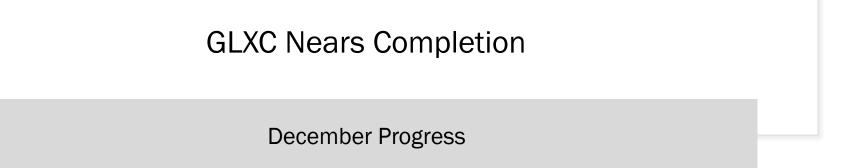


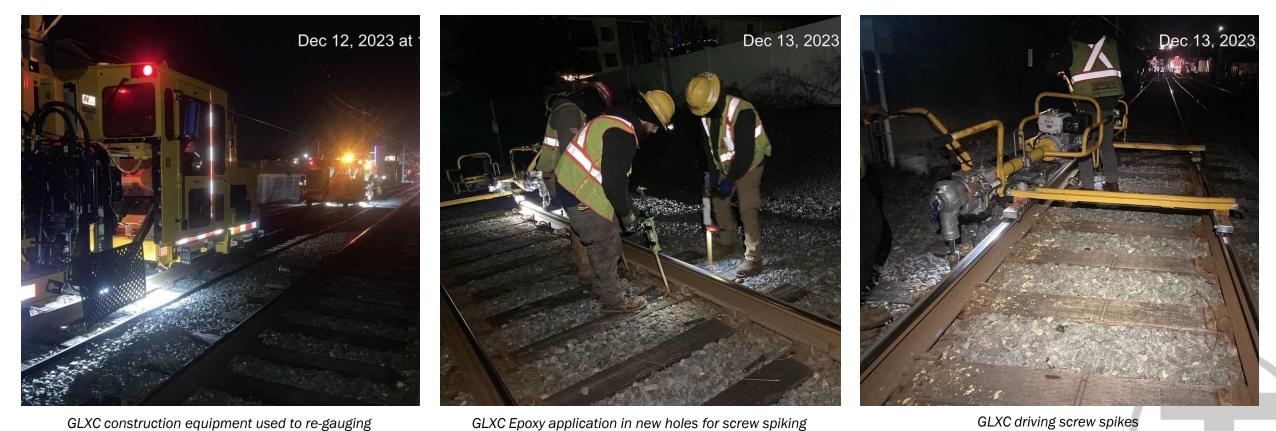


Copley Station Improvements In Progress Piggyback Work During Current GL Diversion



Transit Data Challenge: Innovative Analytical Tools to Improve Public Transit Recognized for innovation – Speed Restrictions Dashboard



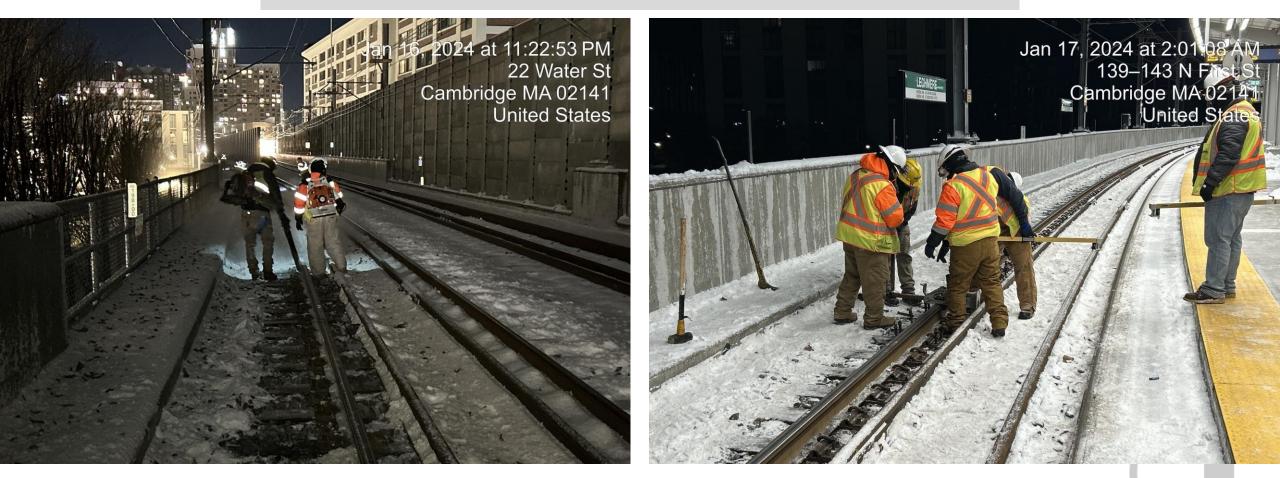


GLXC Epoxy application in new holes for screw spiking

GLXC driving screw spikes

GLXC Nears Completion

Crews working day and night – January 16 & 17



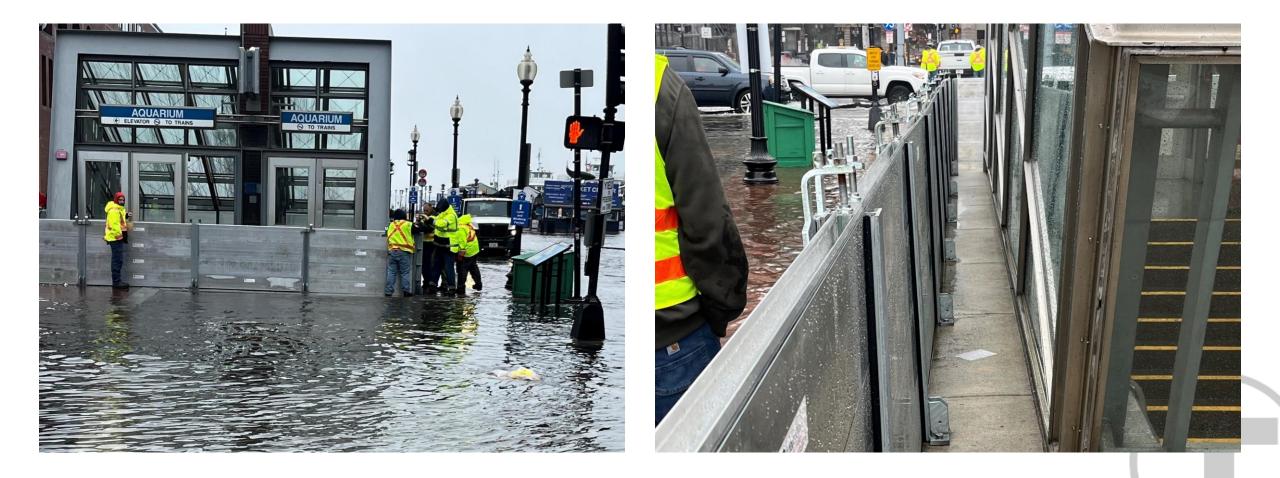
Hand re-gauging a short section of track that was out of tolerance



Rail Contract Industry Engagement

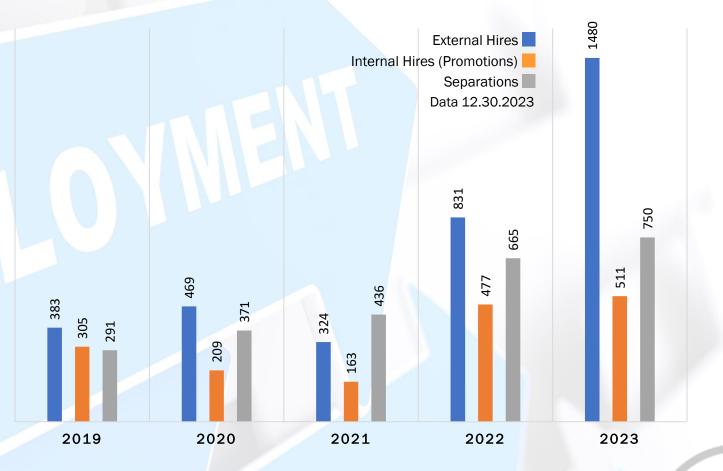
Winter Weather Preparedness

Storm barricades at Aquarium eliminate station flooding



REBUILDING OUR WORKFORCE

- Record hiring in 2023; 1480 new hires.
- FYTD24 and FY23 hires are 50%+ diverse.
- Jan 2024 hired 254, 34% increase from Jan 2023.



INVESTING IN THE MBTA

Bus Operators: low Paying \$30

51.29

LOOI To

12

tssD07

ומח

massDOT

massDC

1732

11'-2"