Forest Hills Station
Improvements Project

WHAT IS HAPPENING?

Since opening in 1987, Forest Hills Station has served as a major transportation hub for commuters for access within, across, and outside of the City of Boston, providing connections to the Orange Line, the Needham Line Commuter Rail, and 17 bus routes. The bus routes travel through and to the Boston neighborhoods of Back Bay, Roxbury, Jamaica Plain, South Boston, Dorchester, Mattapan, Hyde Park, and Readville. They also travel out of Boston to Brookline, Dedham, and Walpole.

In 2019, Forest Hills Station saw over 12,500 entries per commuting weekday. After 34 years, the station has begun to show its age and needs repairs and upgrades to improve conditions for station users. The focus of this improvement project will be to ensure that the station meets the latest accessibility codes and standards and undergoes repairs to keep the facility safe and efficiently serving patrons.

WHY ARE IMPROVEMENTS NEEDED?

Forest Hills Station needs to be brought up to code with Accessibility/ADA standards. The station is also in need of repairs necessary to lengthen the lifespan of the facility. Project features include:

- Upgraded or replaced elevators
- Fully accessible public restrooms
- Repairs to walking surfaces
- Repair or replacement of doors and roofing
- Improved lighting
- Enhanced wayfinding

HOW WILL THIS AFFECT ME?

Rider Benefits
- Improved accessibility throughout the station
- Improved rider experience, convenience, and safety
- Better navigation and wayfinding

Commuters, travelers, & neighborhoods
This project may cause minor disruptions, but we don't expect major service delays for riders at Forest Hills. As the design progresses, we'll be reaching out to riders, neighbors, and local officials to share details about construction impacts.

HOW CAN I FIND OUT MORE?

Please visit the project website below or scan the QR code for more details on the project, information on upcoming public meetings, and to sign up for regular email updates.

Project website MBTA.com/ForestHillsImprovements
Project email foresthills@mbta.com

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