



Fiscal and Management Control Board
Transportation Board Room
10 Park Plaza
September 23, 2019
11:00 a.m.
MEETING MINUTES

Present: Chair Joseph Aiello, Director Monica Tibbits-Nutt,

**Director Chrystal Kornegay and Director Brian Lang** 

(arrived at 2:00 p.m., departed at 3:54 p.m.)

**Quorum Present: Yes** 

Others Present: Secretary Stephanie Pollack, General Manager Steve

Poftak, Deputy General Manager Jeff Gonneville, Hope Patterson, Marie Breen, Owen Kane, Michelle Kalowski, David Panagore, Kat Benesh, Bill Wolfgang, Richard Henderson, Wes Edwards, Caroline Vanesse, Ben Schutzman, Evan Rowe, Joe

**Pavao and Christof Spieler** 

At the call of Chair Aiello a meeting of the Fiscal and Management Control Board (Board) was called to order at 11:05 a.m. at the State Transportation Building, Transportation Board Room, 10 Park Plaza, Boston, Massachusetts.

Chair Aiello announced that prior to public comment, the meeting would start with a presentation from a delegation from Metrolinx, part of the Toronto Transit Commission (TCC) followed by a discussion and question answer period. Leslie

**Massachusetts Bay Transportation Authority** 

Ten Park Plaza, Boston, MA 02116

Woo, Becca Nagorsky and Peter Zuk all contributed to the presentation, as set forth in the document labeled, "Connecting People".

Mr. Aiello had asked the delegation to share with the Board the successes as well as challenges it has faced in maintaining and expanding transit to a city of more than six million residents. The Chair noted the TTC is world renowned for its service and its innovative approach to transit. This informational exchange would allow both MBTA staff and the board to learn a great deal of what the future holds for the ongoing Rail Vision project. Discussion ensued.

Next, Chair Aiello opened up the public comment period for items appearing on the agenda.

The first speaker, Mayor Tom McGee from Lynn commented on the Indigo Line and the need for more commuter rail service, regional water transportation pilot programs, and future North Shore public transportation (submitted written testimony).

Next, Senator Brendan Crighton, Representative Peter Capano and Representative Dan Cahill commented on North Shore service, the Blue Line extension to Lynn and additional Lynn service (submitted written testimony).

Senator Will Brownsberger endorsed previous comments made on commuter rail fares.

Next, Mayor Joe Curtatone from Somerville commented on reinvestment in future transportation and gave a presentation on better bus transit, as set forth in the attached presentation labeled, "Broadway Busway: Municipal Role in Better Bus Transit."

Next, Representative Jim Hawkins from Attleboro commented on a commuter rail bridge in need of repair and additional parking at the South Attleboro commuter rail station (submitted written testimony).

Next, Mayor Mike Cahill from Beverly commented on commuter rail grade crossings, commuter rail congestion, state of good repair and a clean energy driven system.

Next, Rosa Bentley from Mass Senior Action Council commented on improved paratransit service.

Next, Louise Baxter from Transit Riders Union commented on affordable commuter rail fares and the better bus project.

Next, former Secretary Fred Salvucci commented on real estate and a maintenance mobility plan.

Next, John Case from South Attleboro commented on additional parking at the South Attleboro commuter rail station (submitted a parking proposal for Colvin Street),

Next, Jeremy Thompson from the 495 West Partnership, Kathryn Carlson from A Better City, Grant Wollman and Josh Ostroff commented on the procurement of bi-level commuter rail coaches (written testimony submitted).

Next, Stacy Thompson from Livable Streets, commented on the bus shortage and bus network redesign.

Next, Julia Wallerce from Livable Streets and ITDP commented on the Better Bus Project.

Next, Chris Dempsey from T4MA commented on bus service.

Next, Bill Henning commented on low-income fares on The RIDE

Sharon King from BCIL commented on benches in bus shelters, better bus operator training and survey BCIL. (submitted a power point presentation).

Next, Marilyn McNabb commented on the RIDE drivers and bus shelters.

Next Veena Dharmara from the Sierra Club commented on electric buses.

Next, Evan Foss from Newton commented on toxic batteries in electric buses and bus shelters.

Next Jim White from AACT commented on The RIDE dedicated service provider.

Next, Matt Casale from Mass PIRG commented on electric buses.

Lastly, Mela Miles from TRU and ACE commented on equitable transit services.

Chair Aiello called upon General Manager Steve Poftak to provide the General Manager's remarks, Agenda Item E. Mr. Poftak prefaced his presentation discussing the current state of the commuter rail bi-level coach procurement, the immediate solution and medium-term plan. Discussion ensued on the plan to procure additional bi-level coaches, noting the MBTA would not be locked in to a specific mobility solution and can redirect resources if a decision is made for alternative services.

Mr. Poftak continued with an update on the "Build a Better T program" on the Green Line and the service diversions necessary to allow the MBTA to complete track, signal and other maintenance work. Mr. Poftak also reminded the Board that it is Rail Safety Awareness Week and provided a recap of the Rail Rodeo held on September 21, 2019. The winner of the Rodeo, John Lynch, will represent the MBTA at the national competition in San Francisco in 2020.

Mr. Poftak concluded discussing his visit to Orient Heights and the Blue Line car house, as set forth in the attached document labeled, "Report of the General Manager, September 23, 2019." Discussion ensued.

Next, was the approval of the minutes of July 22, 2019.

On motion duly made and seconded, it was:

**VOTED:** to approve the minutes of July 22, 2019.

Next, was the approval of the minutes of July 23, 2019.

On motion duly made and seconded, it was:

**VOTED:** to approve the minutes of July 23, 2019.

Next, was the approval of the minutes of August 12, 2019.

On motion duly made and seconded, it was:

**VOTED:** to approve the minutes of August 12, 2019.

Next, Chair Aiello called upon Hope Patterson, Deputy Director of Stakeholder Engagement to present Agenda Item F, the FMCB Public Schedule. Ms. Patterson reviewed upcoming agenda items with the Board, as set forth in the attached document labeled, "FMCB Public Schedule, September 23, 2019." Discussion ensued.

Chairman Aiello skipped to Agenda Item M and asked Ben Schutzman, Chief of Paratransit Services to discuss a contract for The RIDE. Mr. Schutzman provided an overview of The RIDE's dedicated service provider procurement process and

discussed the results and reviewed a checklist that had been created to track transition readiness.

Mr. Schutzman continued discussing the Committee's recommendation to move forward with the selected vendors: MV Transportation, National Express and Veterans and concluded with a recap of the anticipated awards of these contracts, as set forth in the attached documented labeled, "The RIDE Dedicated Service Provider Procurement, September 23, 2019." Discussion ensued.

On motion duly made and seconded, it was:

#### VOTED:

That the Fiscal and Management Control Board (the "FMCB") hereby authorizes the General Manager or his designee to execute a contract, on behalf of the Authority, with National Express Transit Corp. in an amount not to exceed \$293,181,859.00, in a form approved by the General Counsel, with a mobilization period to begin upon execution and to provide dedicated paratransit service for The RIDE for the period January 1, 2020 through June 30, 2025.

#### **FURTHER VOTED:**

That the General Manager is hereby authorized to take any steps deemed necessary and desirable, to extend the above-referenced contract pursuant to two one-year option periods described in said contract, that may be unilaterally exercised by the Authority, for the period July 1, 2025 through June 30, 2026, at an annual cost not to exceed \$62,143,008.00 for Option Year One and for the period July 1, 2026 through June 30, 2027 at an annual cost not to exceed \$66,578,472.00 for Option Year Two.

On motion duly made and seconded, it was:

## **VOTED:**

That the Fiscal and Management Control Board (the "FMCB") hereby authorizes the General Manager or his designee to execute a contract, on behalf of the Authority, with MV Transportation, Inc. in an amount not to exceed \$176,875,234.00, in a form approved by the General Counsel, with a mobilization period to begin upon execution and to provide dedicated paratransit service for The RIDE for the period January 1, 2020 through June 30, 2025.

## **FURTHER VOTED:**

That the General Manager is hereby authorized to take any steps deemed necessary and desirable, to extend the above-referenced contract pursuant to two one-year option periods described in said contract, that may be unilaterally exercised by the Authority, for the period July 1, 2025 through June 30, 2026, at an annual cost not to exceed \$34,883,620.00 for Option Year One and for the period July 1, 2026 through June 30, 2027 at an annual cost not to exceed \$36,065,093.00 for Option Year Two.

On motion duly made and seconded, it was:

### VOTED:

That the Fiscal and Management Control Board (the "FMCB") hereby authorizes the General Manager or his designee to execute a contract, on behalf of the Authority, with Veterans Transportation, LLC in an amount not to exceed \$137,130,549.00, in a form approved by the General Counsel, with a mobilization period to begin upon execution and to provide dedicated paratransit service for The RIDE for the period January 1, 2020 through June 30, 2025.

## **FURTHER VOTED:**

That the General Manager is hereby authorized to take any steps deemed necessary and desirable, to extend the above-referenced contract pursuant to two one-year option periods described in said contract, that may be unilaterally exercised by the Authority, for the period July 1, 2025 through June 30, 2026, at an annual cost not to exceed \$27,991,164.00 for Option Year One and for the period July 1, 2026 through June 30, 2027 at an annual cost not to exceed \$29,543,282.00 for Option Year Two.

Next, the Chair called on Richard Henderson, the new Chief of Real Estate to present Agenda Item G, the strategic plan for real estate and revenue. Mr.

Henderson provided the Board with a very detailed presentation that included the Real Estate Department's mission and the personnel structure, an MBTA property portfolio, and a discussion of real estate constraints.

Mr. Henderson continued discussing the approach of the Real Estate Department that included: assessment of current properties; exploring potential new recurring revenue opportunities; engaging with other departments to help plan for future operational needs to acquire real estate for operational initiatives; advocate alternative methods for public-private partnerships, property sales and leasing modeled on best practices at other agencies to benefit MBTA Operations.

Mr. Henderson concluded with a review of in-place recurring annualized revenue, recurring revenue trend and operational and revenue strategy, as set forth in the attached document labeled, "Strategic Plan for Real Estate and Real Estate Revenue, September 23, 2019." Discussion ensued.

Next, the Chair called on Kat Benesh, Chief of Operations Strategy, Policy & Oversight to present Agenda Item H, the Better Bus Project Update. Ms. Benesh provided an update of the September 1 changes and noted lessons learned from the fall implementation will be incorporated into the upcoming December 22 near-term changes. Discussion ensued relative to the monitoring and tracking of customer complaints.

Assistant General Manager of Service Development Wes Edwards continued discussing bus lane project investments and reviewed the multi-year investment schedule for the Better Bus Project. Discussion ensued relative to enforcement of cars not being in bus lanes and public outreach on bus lane usage.

Ms. Benesh concluded the presentation discussing funding opportunities for future bus lanes, as set forth in the attached document labeled, "Better Bus Project Part 1, September 23, 2019."

Discussion ensued on ways to aggressively speed up the process. Chair Aiello indicated the money was in the Bond Bill so there was no need for a delay, noting the bus riding public was being shortchanged.

Next, Mr. Gonneville introduced and welcomed Christof Spieler from Houston who was an expert in bus network redesign and would be helping in the development of bus network redesign for the MBTA.

Chair Aiello called upon Caroline Vanesse, Transportation Programing Planner to present Better Bus Project - Part 2. Ms. Vanesse provided the board with an update and review of bus network redesign goals and work done to date including data for metric development, types of services which maximize the goals, additional evaluation considerations and next steps, as set forth in the attached document labeled, "Better Bus Project Update – Part 2 – Bus Network Redesign Update, September 23, 2019."

Next, the Chair called on Evan Rowe, Director of Revenue to present Agenda Item I, a discussion on bus shelters and amenities. Mr. Rowe said partnerships with municipalities were vital to the success of the Bus Shelters and Amenities Program and discussed the MBTA's strategic priorities. Mr. Rowe noted two ways to support the program was to expand the municipal partnerships to provide funding to install and maintain bus shelters and amenities within their communities, and to allow advertising, telecommunications, or other revenue-generating activities that fund best-in-class installation and maintenance. Mr. Rowe concluded noting the procurement was on schedule and that the Request for Responses would be released this fall, as set forth in the attached document labeled, "Bus Shelters and Amenities Fall 2019 Project Update, September 23, 2019." Discussion ensued.

Next, Chair Aiello asked Joe Pavao, Senior Director of Infrastructure, Engineering and Planning to present Agenda Item J, a discussion on bus facilities. Mr. Pavao provided a background of the 10 bus facilities and the current condition and future needs of them, noting that Quincy, Southampton and Albany Street were priority locations. Mr. Pavao continued with current status, next steps and timeline noting he was continuing to meet weekly with the Real Estate Department to commence with an RFQ/RFP for facility preliminary design, as set forth in the attached document labeled, "Bus Facility Modernization Program, September 23, 2019." Discussion ensued on standardized design of these facilities.

Next, Chair Aiello asked Director of Vehicle Engineering Bill Wolfgang to present Agenda Item K, an update on the bus fleet. Mr. Wolfgang reviewed the current MBTA bus fleet investments including the history of the advanced hybrid bus fleets, the extended range hybrid bus, the battery electric bus procurement and expanded bus testing program and the future Silver Line 60-foot fleet. Mr. Wolfgang concluded with a discussion of the strategy for the upcoming investment in the MBTA bus fleet, as set forth in the attached document labeled, "Bus Fleet Update, September 23, 2019." Discussion ensued.

Chair Aiello noted that Agenda Item L, a presentation regarding On-time Performance Metrics was a written submittal included in their Board materials, as set forth in the attached document labeled, "On-Time Performance Metrics, September 23, 2019."

Mr. Wolfgang remained at the podium to discuss Agenda Item N, the professional services for bus overhaul contract. Mr. Wolfgang reviewed the terms of the Contract that would provide engineering and program management for the midlife overhaul of revenue fleet buses, as set forth in the attached presentation labeled, "Professional Services for Bus Overhaul Contract, September 23, 2019."

On motion duly made and seconded, it was:

#### VOTED:

That the General Manager, or his designee, is hereby authorized to award and execute in the name of and on behalf of the Massachusetts

Bay Transportation Authority (the "MBTA"), and in a form approved by the General Counsel, Contract V50PS04 "Engineering and Program Management Services for the Overhaul of Revenue Fleet Buses" with Jacobs Engineering Group Inc. for a total not to exceed \$10,596,575.00 over 10 years.

Mr. Wolfgang continued to present Agenda Item O, a contract to overhaul 25 hybrid buses. Mr. Wolfgang reviewed the terms of the contract which would provide for the procurement for the overhaul of 25 New Flyer 60-foot hybrid buses major systems and components, including replacement of the energy storage system, as set forth in the attached document labeled, "25 Hybrid Bus Overhaul Contract, September 23, 2019." Discussion ensued,

On motion, duly made and seconded, it was:

## VOTED:

That the General Manager, or his designee, is hereby authorized to award and execute in the name of and on behalf of the Massachusetts Bay Transportation Authority (the "MBTA"), and in a form approved by the General Counsel, RFP No. 32F-19 with Northeastern Bus Rebuilders for an amount not to exceed \$16,765.163.00.

Director Lang departed at 3:53 p.m.

Next, Mr. Wolfgang presented Agenda Item P, a contract that would oversee the 80-car Commuter Rail Bi-level Coach procurements. Mr. Wolfgang reviewed the terms of the 10-year contract which would provide Commuter Rail Bi-Level Coach Procurement engineering and program management services organized in three

phases, as set forth in the attached document labeled, "Commuter Rail Bi-Level Coach Procurement and Engineering and Program Management Services, September 23, 2019." Discussion ensued. Chair Aiello requested that prior to moving into Phase II with WSP, a strategic plan was to be discussed with the Board regarding EMU/DMUs.

On motion duly made and seconded, it was:

### VOTED:

That the General Manager, or his designee, is hereby authorized to award and execute in the name of and on behalf of the Massachusetts Bay Transportation Authority (the "MBTA"), and in a form approved by the General Counsel, MBTA Contract No. V61PS05 Commuter Rail Bi-Level Coach Procurement Engineering and Program Management Services to WSP USA Inc., for a total amount not to exceed \$41,074,188.00 with an estimated ten-year period of performance.

On motion duly made and seconded, it was:

## VOTED:

That the General Manager, or his designee, is hereby authorized to award and execute in the name of and on behalf of the Massachusetts Bay Transportation Authority (the "MBTA"), and in a form approved by the General Counsel, MBTA Contract No. FC-712 Commuter Rail Bi-Level Coach Procurement with Hyundai Rotem USA Corporation, for the purchase of eighty bi-level coaches, for an amount not to exceed \$278,589,000.00.

Lastly, Chair Aiello called on Mr. Rowe to present Agenda Item Q, a contract to erect outdoor information panels along major highways. Mr. Rowe noted the strategic digitization of existing outdoor advertising assets can reach roadway users where they are and help provide useful transit and community information,

representing both marketing savings and new revenue growth, as set forth in the attached document labeled, "Outdoor Information Panels, September 23, 2019." Discussion ensued.

# **VOTED:**

That the General Manager or his designee is hereby authorized to execute in the name of, and on behalf of the Authority, and in a form approved by the General Counsel a fifteen (15) year license agreement with Outfront Media, Inc., permitting access to and use of various specified locations on MBTA property to erect, operate, and maintain outdoor information panel structures for a minimum annual guaranteed rate of \$3,370,000 as well as participation in revenue generated by Outfront related to its use of MBTA property, and described in the license agreement.

On motion duly made and seconded, it was by roll call:

Chair Aiello Yes

Director Tibbits-Nutt Yes

Director Kornegay Yes

Director Shortsleeve Yes

VOTED: to enter into Executive Session for a discussion of strategy related to litigation and real estate at 4:05 p.m.

## Documents relied upon for this meeting:

Broadway Busway: Municipal Role in Better Bus Transit (Mayor Curtatone)

Connecting People (Toronto Transit Commission)

Minutes of July 22, 2019

Minutes of July 23, 2019

Minutes of August 12, 2019

Report of the General Manager, September 23, 2019

FMCB Public Schedule, September 23, 2019

The RIDE Dedicated Service Provider Procurement, September 23, 2019

Strategic Plan for Real Estate and Real Estate Revenue, September 23, 2019

Better Bus Project Update - Part 1, September 23, 2019

Better Bus Project Update – Part 2 – Bus Network Redesign Update, September 23, 3029

Bus Shelters and Amenities Fall 2019 Project Update, September 23, 2019

Bus Facility Modernization Program, September 23, 2019

Bus Fleet Update, September 23, 2019

On-Time Performance Metrics, September 23, 2019

25 Hybrid Bus Overhaul Contract, September 23, 2019

Professional Services for Bus Overhaul Contract, September 23, 2019

Outdoor Information Panels, September 23, 2019

Commuter Rail Bi-Level Coach Procurement and Engineering and Program Management Services, September 23, 2019