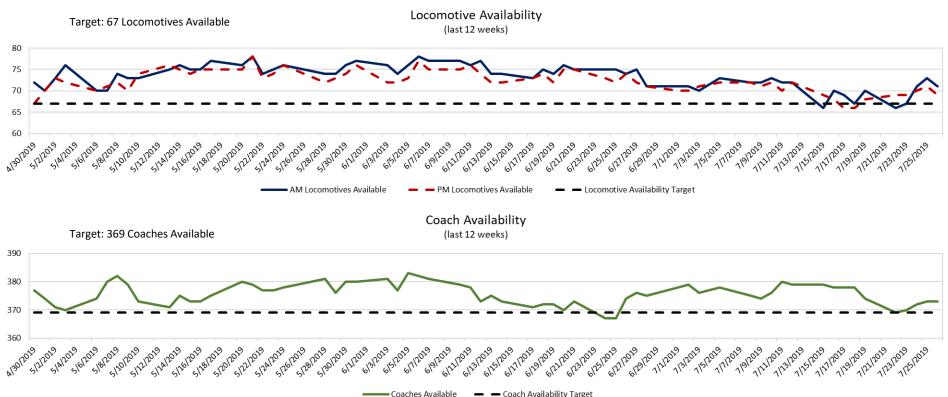


## **Equipment Availability**



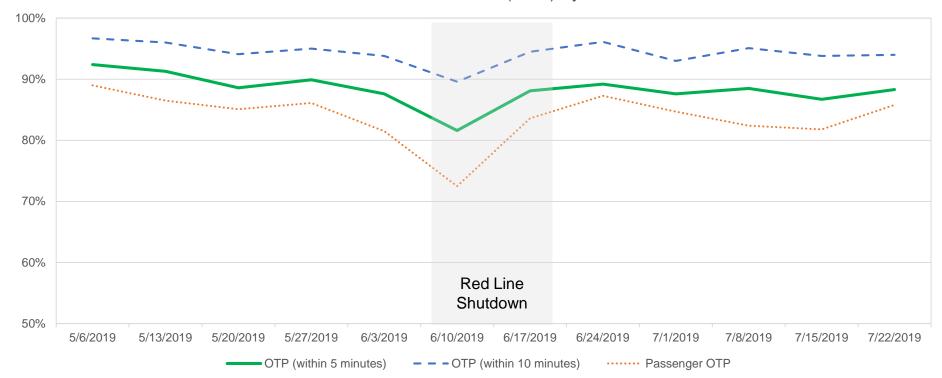




### **On Time Performance**



#### On Time Performance (OTP) by Week





## **OTP Within 5 Minutes**



	August 2018	September 2018	October 2018	November 2018	December 2018	January 2019	February 2019	March 2019	April 2019	May 2019	June 2019	July 2019	Trailing Year Average
Fairmount	95.2%	94.1%	97.2%	95.3%	98.3%	96.2%	96.9%	95.7%	94.6%	95.6%	93.2%	92.9%	95.4%
Fitchburg	88.0%	88.1%	87.1%	76.3%	88.4%	88.1%	87.5%	89.3%	92.3%	92.2%	84.1%	79.4%	86.8%
Franklin	80.2%	84.8%	82.8%	79.7%	90.8%	89.5%	90.3%	92.7%	90.9%	90.3%	85.2%	87.3%	87.0%
Greenbush	93.7%	94.7%	94.6%	91.7%	98.0%	94.8%	93.2%	97.0%	89.8%	91.7%	78.8%	90.5%	92.3%
Haverhill	92.6%	92.5%	92.5%	88.6%	93.1%	94.2%	92.5%	92.3%	92.9%	95.7%	91.7%	90.4%	92.4%
Kingston/Plymouth	91.6%	92.7%	90.6%	87.3%	95.4%	92.4%	89.0%	93.7%	91.2%	90.2%	77.7%	85.3%	89.8%
Lowell	93.0%	90.6%	89.6%	85.3%	95.4%	95.0%	91.7%	92.3%	93.2%	94.4%	92.2%	92.4%	92.2%
Middleboro	88.5%	91.8%	91.3%	88.3%	93.6%	87.5%	88.7%	91.1%	81.7%	85.9%	73.6%	79.0%	86.8%
Needham	91.6%	94.6%	89.9%	85.3%	92.2%	92.0%	86.5%	91.6%	88.7%	93.3%	91.4%	86.6%	90.3%
Newburyport	89.8%	92.6%	86.8%	85.3%	94.6%	93.7%	91.6%	92.6%	93.6%	92.8%	92.0%	90.8%	91.3%
Providence	86.6%	84.0%	82.5%	83.0%	89.0%	90.7%	88.4%	86.6%	86.6%	87.2%	81.6%	82.2%	85.7%
Rockport	90.1%	93.4%	86.4%	85.4%	96.2%	95.0%	90.9%	92.9%	90.7%	91.7%	90.4%	86.8%	90.8%
Stoughton	82.7%	84.3%	82.4%	80.1%	90.7%	87.3%	82.9%	85.7%	84.7%	85.6%	83.4%	85.9%	84.6%
Worcester	88.5%	93.3%	85.7%	82.4%	90.5%	88.8%	87.0%	91.1%	89.0%	89.0%	86.6%	85.8%	88.1%
<b>Grand Total</b>	89.4%	90.8%	88.3%	85.2%	93.2%	91.9%	90.0%	91.8%	90.4%	91.4%	86.6%	87.1%	89.7%



## **OTP Within 10 Minutes**



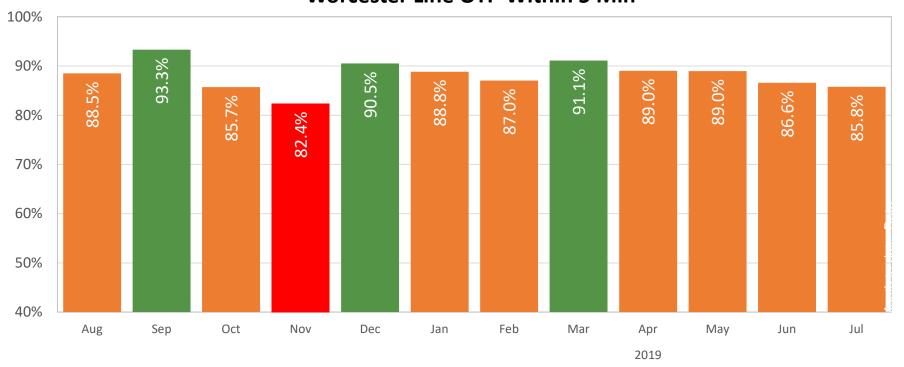
	August 2018	September 2018	October 2018	November 2018	December 2018	January 2019	February 2019	March 2019	April 2019	May 2019	June 2019	July 2019	Trailing Year Average
Fairmount	97.2%	97.2%	98.6%	98.0%	99.5%	97.5%	98.2%	97.9%	96.6%	97.7%	96.5%	96.9%	97.6%
Fitchburg	94.4%	93.7%	93.6%	85.7%	94.4%	93.5%	91.9%	95.1%	95.9%	95.5%	93.3%	88.3%	93.0%
Franklin	89.2%	92.2%	91.0%	90.9%	96.3%	95.0%	93.3%	96.6%	96.1%	95.5%	92.1%	95.2%	93.6%
Greenbush	96.8%	96.5%	96.9%	95.1%	98.6%	96.7%	96.0%	98.5%	94.7%	96.7%	88.9%	94.9%	95.9%
Haverhill	96.0%	96.5%	96.9%	94.1%	96.9%	96.7%	96.6%	95.9%	96.6%	97.8%	97.0%	94.2%	96.3%
Kingston/Plymouth	96.0%	96.2%	94.7%	91.0%	98.0%	94.5%	93.8%	97.3%	95.7%	94.5%	87.0%	93.3%	94.4%
Lowell	97.4%	96.5%	95.5%	94.4%	98.5%	97.5%	96.5%	95.3%	98.0%	97.7%	97.3%	96.2%	96.7%
Middleboro	92.2%	95.1%	94.7%	93.5%	97.4%	93.2%	92.7%	95.5%	90.5%	92.1%	83.4%	90.9%	92.6%
Needham	96.6%	98.7%	95.3%	93.4%	97.3%	97.6%	93.7%	97.9%	94.2%	97.4%	95.9%	96.0%	96.1%
Newburyport	96.1%	97.6%	93.5%	94.1%	97.8%	96.4%	94.8%	96.9%	96.4%	97.3%	96.5%	94.4%	96.0%
Providence	93.9%	92.5%	91.9%	90.8%	95.4%	95.3%	93.6%	94.6%	94.0%	93.9%	91.9%	90.7%	93.2%
Rockport	94.6%	98.1%	93.8%	91.8%	98.0%	98.3%	94.8%	95.8%	94.8%	96.4%	95.8%	93.0%	95.4%
Stoughton	90.3%	92.8%	89.8%	90.6%	94.8%	95.5%	88.2%	92.7%	91.6%	93.5%	91.8%	92.7%	92.0%
Worcester	93.7%	96.5%	91.9%	91.9%	95.5%	94.8%	91.9%	95.5%	95.7%	95.3%	93.1%	91.9%	94.0%
<b>Grand Total</b>	94.6%	95.7%	94.1%	92.6%	97.0%	95.9%	94.2%	96.1%	95.4%	96.0%	93.4%	93.5%	94.9%







#### **Worcester Line OTP Within 5 Min**

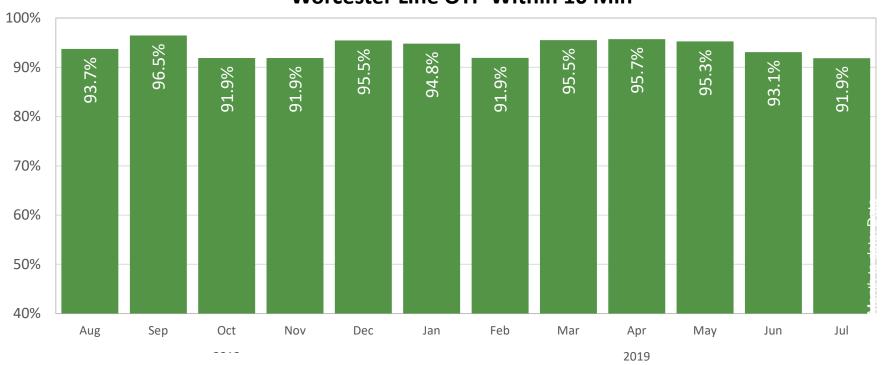








#### **Worcester Line OTP Within 10 Min**









#### **Haverhill Line OTP Within 5 Min**

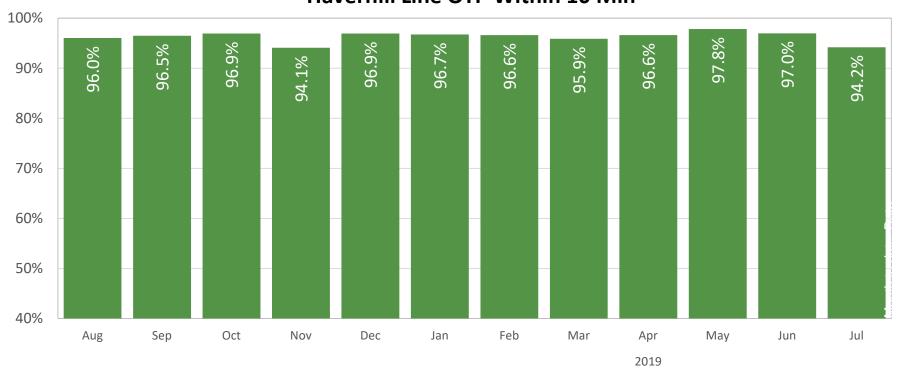




### **Haverhill Line Performance**



### **Haverhill Line OTP Within 10 Min**





# **Factors Affecting July Performance**



- Amtrak heat-related switch, signal, and track issues
- Extreme heat causing equipment issues with 69% of non-PTC locomotive issues occurring on the legacy fleet
- Learning curve with PTC system (especially on Fitchburg Line)
- Continuing high ridership on Old Colony trains

