# February 2015 Heavy Rail Performance

## Wait Time Peformance

67%

 Red
 70%

 Orange
 60%

 Blue
 76%

Passengers with on-time waits

Goal: 90%\*

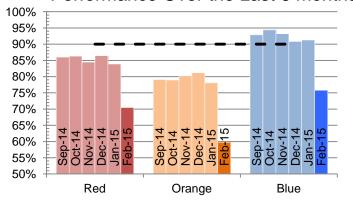
Number of Days Achieving Goal

Red, 0

Orange, 0

Blue, 5

### Performance Over the Last 6 months



On-Time Passenger Waits

#### **Travel Time Performance**

74%

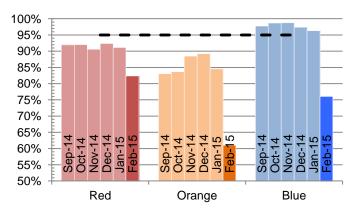
 Red
 82%

 Orange
 61%

 Blue
 76%

Passengers delayed less than 3 minutes Goal: 95%\*





**Undelayed Passenger Trips** 

#### **IMPORTANT NOTE**

Calculations exclude weekend diversions and days the system was shut for snow emergencies. Performance is only measured for the parts of the system that were running. It does not take into account delays caused by shuttle busing during the winter storm diversions, as there is no automated data about that segment of the trip. Actual performance for February is thus *worse* than the statistics reported here.

<sup>\*</sup>Goals are preliminary and subject to change